

Holland & Knight

DT 11-090

31 West 52nd Street | New York, NY 10019 | T 212.513.3200 | F 212.385.9010
Holland & Knight LLP | www.hklaw.com

212-513-3268
eric.fishman@hklaw.com

April 21, 2011

US Mail Delivery



New Hampshire Public Utilities Commission
21 South Fruit Street
Suite 10
Concord, New Hampshire 03301-2429

Re: Telco Experts, LLC

CLEC Application for Registration and CTP Application for Registration

Dear Sir/Madam:

Enclosed herewith on behalf of Telco Experts, LLC, enclosed please find a CLEC Application for Registration and CTP Application for Registration, both with attachments. Should any questions arise concerning these filings, please contact the undersigned counsel directly.

Sincerely yours,

Eric Fishman
Attorney for Telco Experts, LLC

Enclosures



CLEC APPLICATION FOR REGISTRATION

1. General Information

Federal Identification Number 26-1287244

Date of Application 4/13/11

Legal Name Telco Experts, LLC

Trade Name (d/b/a)
in New Hampshire Telco Experts, LLC

Contact Person Adam Goldberg

Complete
Mailing Address 38 Park Avenue, 2nd Floor
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com

2. History of Applicant

a. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been convicted of any felony not annulled by a court?

no

b. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers had any civil, criminal or regulatory sanctions or penalties imposed pursuant to any state or federal consumer protection law or regulation?

no

c. In the past ten years, has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers settled any civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

no

d. Is the applicant, or are any of the general partners, corporate officers, director of the company, limited liability company managers or officers currently the subject of any pending civil, criminal or regulatory investigation or complaint involving any state or federal consumer protection law or regulation?

no

e. Has the applicant, or have any of the general partners, corporate officers, director of the company, limited liability company managers or officers been denied certification in any other state.

If so, please list each state.

No

f. If the answer to any of the questions in a through e above is yes, please attach an explanation.



3. Service

List the three primary telecommunications services the company will provide:

a. **Resold Local Service to businesses**

b.

c.

Identify the applicant's proposed service area:

Fairpoint Service Territory

4. Required Attachments

- a. A copy of the New Hampshire Secretary of State Certificate of Authority
- b. Proof of Surety Bond, if applicable
- c. Form CLEC-1, Contact Information
- d. A copy of the CLEC's complete rate schedule
- e. A copy of Form CLEC -11, Adoption of Uniform Tariff, if applicable

5. Compliance Statements

I attest that the applicant will comply with all applicable New Hampshire laws and all Commission policies, rules and orders. AG (initial)[Puc 430.02]

I attest that the applicant has the necessary managerial qualifications, technical competence and financial resources to operate the CLEC for which the applicant seeks registration. AG (initial)

I attest that the applicant agrees to use with the Verizon New Hampshire rates for intraLATA switched access, as filed in Tariff 85, including future changes, or charge a lower rate. In the event the applicant believes a higher rate is justified, the applicant will file a separate petition with evidence supporting the higher rate. AG (initial)

6. Signature

I Adam Goldberg, (name) declare under penalty of perjury that I am authorized to make this verification for and on behalf of the applicant; that I have read the information provided by the applicant in the foregoing document and any and all attachments, and am informed and believe the same are true, and on that ground, affirm that the matters stated herein are true.

Signed

Executive Vice President, COO

Title

Subscribed and sworn before me this 13th (day) of April (month) in the year 2011

County of Bergen

State of New Jersey



Notary Public/Justice of the Peace
My Commission expires 11/8/15

CORPORATION SERVICE COMPANY

www.cscglobal.com

CSC- Springfield

801 Adlai Stevenson Drive
Springfield, IL 62703
217-544-5900
217-492-2727 (Fax)

Matter# Not Provided

Order# 581088-10

Project Id :

Order Date 11/17/2010

Entity Name: TELCO EXPERTS, LLC

Jurisdiction: NH - Secretary of State

Request for: Qualification Filing

File#: 640312

File Date: 12/17/2010

Result: Filed

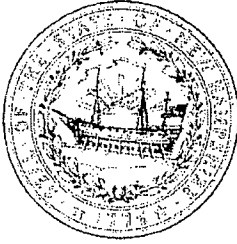
Ordered by MARK G. LAMMERT at COMPLIANCE SOLUTIONS INC.

Thank you for using CSC. For real-time 24 hour access to the status of any order placed with CSC, access our website at www.cscglobal.com.

If you have any questions concerning this order or CSCGlobal, please feel free to contact us.

Maria Long
along1@cscinfo.com

The responsibility for verification of the files and determination of the information therein lies with the filing officer; we accept no liability for errors or omissions.



State of New Hampshire
Department of State
Corporation Division
107 North Main Street
Concord, N.H. 03301-4989
603-271-3246



Enclosed is the acknowledgment copy of your Application for Registration as a Foreign Limited Liability Company. It acknowledges this office's receipt and filing of your documents.

Should you have any questions, you may contact the Corporation Division at the above number or email us at corporate@sos.state.nh.us. Please reference your Business ID # located in the filed section of the enclosed acknowledgement copy of Application for Registration as a Foreign Limited Liability Company.

Please visit our website for helpful information regarding all your business needs.

Regards,

New Hampshire Department of State
Corporation Division

Business ID#: 640312

State of New Hampshire

Filed
Date Filed: 12/17/2010
Business ID: 640312
William M. Gardner
Secretary of State

Filing fee: \$ 50.00
Fee for Form SRA: \$ 50.00
Total fees: \$100.00

Form FLLC-1
RSA 304-C:12

Use black print or type.

Form must be single-sided, on 8 1/2 x 11" paper;
double sided copies will not be accepted.

APPLICATION FOR REGISTRATION AS A FOREIGN LIMITED LIABILITY COMPANY

PURSUANT TO THE PROVISIONS OF THE NEW HAMPSHIRE LIMITED LIABILITY COMPANY LAWS, THE UNDERSIGNED HEREBY APPLIES FOR REGISTRATION TO TRANSACT BUSINESS IN NEW HAMPSHIRE AND FOR THAT PURPOSE SUBMITS THE FOLLOWING STATEMENT:

FIRST: The name of the limited liability company is TELCO EXPERTS, LLC

SECOND: The name which it proposes to register and do business in New Hampshire is _____

THIRD: It is formed under the laws of DE

FOURTH: The date of its formation is 08/09/2007

FIFTH: The nature of the business or purposes to be conducted or promoted in New Hampshire is _____

Resold telecommunications and data transport.

SIXTH: The name of its registered agent in New Hampshire is _____

Corporation Service Company d/b/a Lawyers Incorporating Service

and the **street address**, town/city (including zip code and post office box, if any) of its registered office is

(agent's business address in New Hampshire) 14 Centre Street, Concord, New Hampshire 03301

SEVENTH: The sale or offer for sale of any ownership interests in this business will comply with the requirements of the New Hampshire Uniform Securities Act (RSA 421-B).

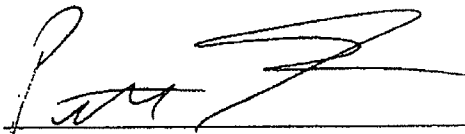
State of New Hampshire
Form FLLC 1 - Application for Foreign Registration FLLC 4 Page(s)



T1035131015

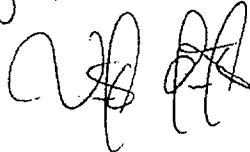
APPLICATION FOR REGISTRATION AS A
FOREIGN LIMITED LIABILITY COMPANY

Form FLLC-1
(Cont.)

*Signature: 
Print or type name: Peter Goldberg
Title: President
Date signed: 11/23/10
Complete address of person signing: 1520 York Ave 9D
NEW YORK NY 10028

* Shall be executed on behalf of the foreign limited liability company by a person with authority to do so under the laws of the state or other jurisdiction of its formation, or, if the foreign limited liability company is in the hands of a receiver, executor, or other court appointed fiduciary, trustee, or other fiduciary, it must be signed by that fiduciary.

State of New York
County of New York
Sworn and Subscribed before me on
this 23rd day of November, 2010
by Peter Goldberg



VICTOR QUINTANA
Notary Public, State of New York
Qualified in Queens County
No. 01QU622707
My Commission Expires 06/01/2014

DISCLAIMER: All documents filed with the Corporate Division become public records and will be available for public inspection in either tangible or electronic form.

Mail fees, DATED AND SIGNED ORIGINAL, CERTIFICATE OF EXISTENCE OR DOCUMENT OF SIMILAR IMPORT ISSUED BY THE STATE OR COUNTRY OF FORMATION AND FORM SRA to:
Corporate Division, Department of State, 107 North Main Street, Concord NH 03301-4989.

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "TELCO EXPERTS, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRTEENTH DAY OF DECEMBER, A.D. 2010.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "TELCO EXPERTS, LLC" WAS FORMED ON THE NINTH DAY OF AUGUST, A.D. 2007.

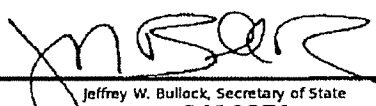
AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.

4407302 8300

101177059

You may verify this certificate online
at corp.delaware.gov/authver.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8419871

DATE: 12-13-10

**Form SRA – Addendum to Business Organization and Registration Forms
Statement of Compliance with New Hampshire Securities Laws**

Part I – Business Identification and Contact Information

Business Name: TELCO EXPERTS, LLC
Business Address (include city, state, zip): 38 Park Avenue, 2nd Floor, Rutherford, NJ 07070
Telephone Number: 407-260-1011 E-mail: mark@csi/longwood.com
Contact Person: Mark Lammert CPA
Contact Person Address (if different): 740 Florida Central Pkwy, Ste 2028, Longwood, FL 32750

Part II – Check ONE of the following items in Part II. If more than one item is checked, the form will be rejected.
[PLEASE NOTE: Most small businesses registering in New Hampshire qualify for the exemption in Part II, Item 1 below.
However, you must insure that your business meets all of the requirements spelled out in A), B), and C)]:

1. ☐ Ownership interests in this business are exempt from the registration requirements of the state of New Hampshire because the business meets ALL of the following three requirements:
 - A) This business has 10 or fewer owners; and
 - B) Advertising relating to the sale of ownership interests has not been circulated; and
 - C) Sales of ownership interests – if any – will be completed within 60 days of the formation of this business.
2. ☐ This business will offer securities in New Hampshire under another exemption from registration or will notice file for federal covered securities. Enter the citation for the exemption or notice filing claimed - _____.
3. ☐ This business has registered or will register its securities for sale in New Hampshire. Enter the date the registration statement was or will be filed with the Bureau of Securities Regulation - _____.
4. ☒ This business was formed in a state other than New Hampshire and will not offer or sell securities in New Hampshire.


Part III – Check ONE of the following items in Part III:

1. ☒ This business is not being formed in New Hampshire.
2. ☐ This business is being formed in New Hampshire and the registration document states that any sale or offer for sale of ownership interests in the business will comply with the requirements of the New Hampshire Uniform Securities Act.

Part IV – Certification of Accuracy

(NOTE: The information in Part IV must be certified by: 1) all of the incorporators of a corporation to be formed; or 2) an executive officer of an existing corporation; or 3) all of the general partners or intended general partners of a limited partnership; or 4) one or more authorized members or managers of a limited liability company; or 5) one or more authorized partners of a registered limited liability partnership or foreign registered limited liability partnership.)

I (We) certify that the information provided in this form is true and complete. (Original signatures only)

Name (print): <u>Peter Goldberg</u>	Signature: <u></u>
	Date signed: <u>12/14/2010</u>
Name (print): _____	Signature: _____
	Date signed: _____
Name (print): _____	Signature: _____
	Date signed: _____



**State of New Hampshire
Department of Revenue Administration**

109 Pleasant Street
PO Box 457, Concord, NH 03302-0457
Telephone (603) 271-3400
www.nh.gov/revenue

February 16, 2011



ADMINISTRATION
Kevin A. Clougherty
Commissioner

Margaret L. Fulton
Assistant Commissioner

AUDIT DIVISION
Kathleen J. Sher, Esq.
Director

June A. Davenport
Assistant Director

TELCO EXPERTS LLC
38 PARK AVE 2ND FLR
RUTHERFORD NJ 07070

Dear Sir/Madam:

Enclosed is the resale certificate you requested. You must furnish the retailer with a copy of this certificate. If you have any question please do not hesitate to call me at (603) 271-3400.

Sincerely,

A handwritten signature in cursive script, appearing to read "Trina Chambers".

Trina Chambers
Clerk IV
Audit Division

Encl: Certificate of Resale/approved MM

Cc Compliance Solutions Inc



**STATE OF NEW HAMPSHIRE
DEPARTMENT OF REVENUE ADMINISTRATION
COMMUNICATIONS SERVICES TAX
CERTIFICATE OF RESALE**

Resale Certificate Number

R00243

Effective Date of Certificate

2/16/11

Based on the information provided in the Application of Resale [Form DP-143], the New Hampshire Department of Revenue Administration certifies that Telco Experts LLC is a provider of resale communication services in New Hampshire. This non-transferable certificate is granted to:

Telco Experts LLC38 Park Ave 2nd FloorRutherford NJ 070701038

(Communications Tax Registration Number)

The Certificate is valid on a prospective basis only from the effective date. The Department may cancel this certificate if it was obtained through misrepresentation, or if it was used to provide communication services tax-free when such services in fact are not for resale, or for any other reason provided for by the law.

TAX EXEMPT FOR ACCESS LINES ONLY

FOR THE DEPARTMENT OF REVENUE ADMINISTRATION

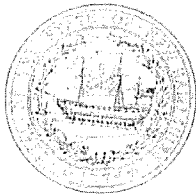
Kathleen Sher
Director of Audit

As provided in RSA 82-A:9, III, in order for retailers to exempt some or all of the charges made to you because the communications services purchased are a component part of the service you provide to the consumer, **YOU MUST FURNISH THE RETAILER WITH A COPY OF THIS CERTIFICATE.**

AUDIT DIVISION, 109 Pleasant St, PO Box 457, Concord, NH 03302-0457

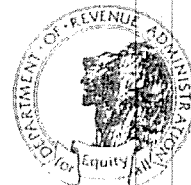
This document is available in an alternative format in compliance with Title II of the American Disabilities Act

DP-143-CT



State of New Hampshire
Department of Revenue Administration

109 Pleasant Street
PO Box 457, Concord, NH 03302-0457
Telephone (603) 271-3400
www.nh.gov/revenue



ADMINISTRATION
Kevin A. Clougherty
Commissioner

Margaret L. Fulton
Assistant Commissioner

February 1, 2011

AUDIT DIVISION
Kathleen J. Sher, Esq.
Director

June A. Davenport
Assistant Director

TELCO EXPERTS LLC
TELCO EXPERTS LLC
38 PARK AVE 2ND FLR
RUTHERFORD NJ 07070

Communications Services Tax Registration Number

1038

Dear Sir/Madam:

The Department has assigned the above Communications Services Tax Registration Number to your organization. Please use this number, along with your Federal Identification Number, on all correspondence and forms relating to this tax. The use of this number will ensure proper credit to your account.

The communications services retailers tax returns and instructions can be downloaded from our website, <http://www/revenue/nh/gov>. Please download these forms and reproduce them to file your returns. If you do not have access to our website please contact the department and we will supply you with the forms.

Sincerely,

Trina Chambers
Clerk IV
Audit Division

Cc: Compliance Solutions Inc

FILE COPY

TDD Access: Relay NH 1-800-735-2964

Individuals who need auxiliary aids for effective communication in programs and services of the Department of Revenue Administration are invited to make their needs and preferences known to the Department.



CONTACT INFORMATION

A telecommunications carrier must complete this form: 1) When requesting authorization to provide telecommunications service in New Hampshire by the Public Utilities Commission, 2) Annually, on or before March 31 of each year, or 3) When there have been changes to the information previously reported.



Check here if you would prefer electronic notices rather than notice by US Mail

Date 4/13/11

1. General Information

Federal Identification Number 26-1287244

CLEC Authorization Number _____

Legal Name Telco Experts, LLC

Trade Name d/b/a
in New Hampshire Telco Experts, LLC

Complete Mailing Address 38 Park Avenue 2nd. Floor
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com

Website www.telcoexperts.com

2. Person Responsible for Preparing the CLEC Annual Report

Name Adam Goldberg

Title Executive Vice President, COO

Complete Mailing Address 38 Park Avenue 2nd. Floor
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
Page 2 of 4
Puc 449.02
Rev. 12/06/04

3. Person Responsible for Paying Assessment Bills

Name Adam Goldberg

Title Executive Vice President, COO

Complete Mailing Address 38 Park Avenue, 2nd Floor
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com

4. Regulatory Contact

Name Eric Fishman

Title Attorney

Complete Mailing Address Holland & Knight, LLP 31 West 52nd Street
New York, NY 10019

Phone Number 212-513-3268

Fax Number 212-385-9010

E-mail Address eric.fishman@hkklaw.com

5. Person that Commission's Consumer Affairs Department Should Call Regarding Customer Complaints

Name Adam Goldberg

Title Executive Vice President, COO

Complete Mailing Address 38 Park Avenue, 2nd Floor
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
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6. Director of Customer Service

Name Adam Goldberg

Title Executive Vice President, COO

Complete Mailing Address 38 Park Avenue, 2nd Fl
Rutherford, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address adam@telcoexperts.com

7. Company Officer Responsible for Customer Service

Name ADAM GOLDBERG

Title EXECUTIVE VICE PRESIDENT, COO

Complete Mailing Address 38 PARK AVENUE, 2ND FL
RUTHERFORD, NJ 07070

Phone Number 212-452-6060

Fax Number 201-935-9170

E-mail Address ADAM@TELCOEXPERTS.COM

8. End User Customer Service

Toll free 800 Number 1-800-795-6200

Fax Number 201-935-9170

E-mail Address customer.support@telcoexperts.com

Hours of Operation 8am - 6pm; after hours

9. End User Repair Service

Toll free 800 Number 1-800-795-6200

Fax Number 201-935-9170

E-mail Address customer.support@telcoexperts.com

Hours of Operation 8am - 6pm; after hours



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-1
Contact Information
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10. Names and Titles of Principal Officers

Name	Title
Eric Klein	Chief Executive Officer
Adam Goldberg	Executive Vice President, Chief Operating Officer
Peter Goldberg	President

11. Contact Escalation List

Please attach a contact escalation list, including, name, phone number and e-mail address for first level contacts, directors and company officers responsible for the following: network, interconnection; and provisioning.

12. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative

Signature

Title

Executive Vice President, COO

Printed Name

Adam Goldberg

Date

4/13/11

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
Please mail any documents to the above address.



Customer Escalation Contacts

Tier	Division	E-Mail	National
1	Customer Service	support@telcoexperts.com	Service Delivery Rep 800-795-6200
2	Customer Service Escalation	Supervisor Bari@telcoexperts.com	Bari Montal 212-452-6002
Repair	Repair	Repair@telcoexperts.com	Repair Representative 800-795-6200
4	Repair Escalation 1	Team Leader Liz@telcoexperts.com	Liz Schmidt 212-452-6005 Office
5	Billing	peter@telcoexperts.com	Peter Goldberg 212-452-6009 - Office
6	Operations	Jen@telcoexperts.com	Jen Discepolo 212-452-6020 Office 914-589-5466 Cell
7	Operations	COO Adam@telcoexperts.com	COO Adam Goldberg 212-452-6060 Office 917-699-4554 Cell
8	Operations	PRESIDENT Peter@telcoexperts.com	PRESIDENT Peter Goldberg 212-452-6009 Office 917-623-9021 Cell
9	Operations	CEO Eric@telcoexperts.com	CEO Eric Klein 212-452-6008 Office 917-981-1098 Cell



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429
603-271-2431
www.puc.nh.gov

NHPUC Form CLEC-25
Rate Schedule
Cover Sheet
Puc 449.10
Rev. 03/30/06

CLEC RATE SCHEDULE COVER SHEET

1. General Information

Federal Identification Number 26-1287244

CLEC Authorization Number _____ OR Date of Application 4/13/11

Legal Name Telco Experts, LLC

Trade Name (d/b/a)
in New Hampshire Telco Experts, LLC

Regulatory Contact Eric Fishman

Complete Mailing Address 31 W. 52nd Street
New York, NY 10019

Phone Number 212-513-3268

Fax Number 212-385-9010

E-mail Address eric.fishman@hklaw.com

2. Attachments

Attach rate sheets, and include

- The name of the service as appears on customer bills;
- The name of the service as appears on company provisioning documents;
- A brief description of service;
- The price at which the service is offered; and
- The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized
Representative Signature 

Title Executive Vice President, COO

Printed Name Adam Goldberg

Date 4/13/11

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.
Please mail any documents to the above address.

Service

Rate

Voice Services

PBX Trunks

	Measured Monthly (\$)	Service NRC (\$)
ONE YEAR TERM		
DID Trunk, per line	\$76.50	\$45.00
DOD Trunk, per line	\$18.00	\$45.00
Two Way Combo Trunk	\$76.50	\$45.00
PBX/Attendant Trunk	\$18.00	\$45.00
TWO YEAR TERM		
DID Trunk, per line	\$67.50	\$45.00
DOD Trunk, per line	\$15.90	\$45.00
Two Way Combo Trunk	\$67.50	\$45.00
PBX/Attendant Trunk	\$15.90	\$45.00
THREE YEAR TERM		
DID Trunk, per line	\$59.50	\$45.00
DOD Trunk, per line	\$14.00	\$45.00
Two Way Combo Trunk	\$59.50	\$45.00
PBX/Attendant Trunk	\$14.00	\$45.00

DID Trunk Termination, per trunk	\$42.56
PBX Charge, per line	\$22.96
Toll Free Monthly Charge, per line	\$4.95

DID Numbers

	Monthly \$
20 DID Station Numbers	\$5.50
100 DID Station Numbers	\$27.50

Circuit Rates

	Service NRC (\$)	Monthly (\$)
PRI T-1	\$500.00	\$1600.00
T-1	\$500.00	\$1000.00
Integrated/Channel T-1	\$500.00	\$1600.00
Dynamic Internet Protocol - IP	\$500.00	\$3300.00
Digital Subscriber Line Services	Varies by Service	Varies by Service

Issued:
Effective:

By: Adam Goldberg
Title: Chief Operating Officer

Business Local Usage Rates

	Switched – Local	Dedicated – Local
Zone 1 Call*	\$0.019	\$0.015
Zone 2 Call*	\$0.029	\$0.025

*Rates shown are per-minute rates.

IntraLATA Toll Rates

	Per-minute Usage (\$)
IntraLATA Toll Call* - Switched	\$0.069
IntraLATA Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

IntraState Toll Rates

	Per-minute Usage (\$)
IntraState Toll Call* - Switched	\$0.069
IntraState Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

Toll Free - Inbound

	Per-minute Usage (\$)
IntraLATA Toll Call* - Switched	\$0.079
IntraLATA Toll Call* - Dedicated	\$0.049

*Rates shown are 30 sec. minimum, 6 sec. increments.

Calling Features

	MRC	NRC		MRC
Anonymous Call Rejection	n/c	n/a	DID DNIS	\$15.00
Ascending/Regular Hunting	n/c	n/a	Forward Circular Hunting	n/c
Automatic Call Return	\$3.25	n/a	Speed Calling	\$3.25
Call Forward All Calls	\$3.25	n/a	Hunting/Non Hunting No	n/c
Automatic redial	\$3.25	n/a	ANI	\$15.00
Call Forward Busy	\$3.25	n/a	Three Way Calling	\$3.25
Call Forward Don't Answer	\$3.25	n/a	Uniform Call Distribution	n/c
Call Forward Plus	\$6.50	n/a	Channel Transfer B	\$19.95
Call Fwd. Remote Access	\$3.25	n/a	Direct Trunk Overflow	49.95
Call Forward Variable	\$3.25	n/a	Expanded Rate Center (Max 5)	\$50.00
Call Trace	\$3.25	n/a	Remote Call Fwding – per number & per path	\$24.95
Call Transfer	\$3.25	n/a	Selective Call Rejection	\$3.50
Call Waiting	\$3.25	n/a	Selective Call Acceptance	\$3.50
Caller ID (incoming) – switched service	\$3.25	n/a	Selective Call Forward	\$3.50

Issued:
Effective:

By: Adam Goldberg
Title: Chief Operating Officer

Caller ID Plus Name (incoming) – switched	\$6.00	n/a	PRI Call by Call	\$22.50
Call ID Plus Name (outgoing) - Switched	n/c	n/a	Redirected Number Delivery	\$100.00
Direct Trunk Overflow (DTO)	\$49.95	\$25.00		

Operator Services

	Monthly (\$)
Directory Assistance Customer Dialed (per call)	\$1.25
Directory Assistance Operator Dialed (per call)	\$0.45
DA Call Complete (per call)	\$0.50
Enhanced Directory Assistance (per call)	\$1.25
Collect Call All Others	\$2.00
Person to Person	\$5.00
Busy Line Verification	\$1.25
Busy Line Intercept	\$5.00
Intercept Call Completion	\$1.00

Directory Services

	Monthly (\$)
Additional Directory Listing (each)	\$5.00
Additional Indented	\$5.00
Alternate Telephone Number (first line)	\$5.00
Each Additional Line	\$5.00
Duplicate Listing (first line)	\$5.00
Each Additional Line	\$5.00
Other Duplicate (each)	\$5.00
Non-Directory Listing (per line)	\$3.00
Non-Published Service (per line)	\$3.50
Listing Change Charge – Non-Recurring	\$35.00

Features:

Caller ID or Caller ID with Name
for Digital Service

\$150.00 per trunk group per month

Caller ID or Caller ID with Name
for Analog Service

\$6.00 per line per month

Account Codes

\$25.00 per month per Group

Vanity Number

\$25.00 per month

Local Calling Bundle Plans

minute plan plus cost of circuit

a. 10K Local Calling

\$450.00

b. 20K Local Minutes

\$499.00

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Order Charges:

	<u>NRC</u>
Order Charge Each Add'l Line/Trunk	\$30.00
Record Order Charge	\$30.00
Service Order Charge – Switched	\$56.00
Service Order Charge – Dedicated	\$75.00

Installation Charges

Non-recurring Charge	Maximum
General Activation Fee – varies on type of service	\$3,000.00
Metro Ethernet	\$3,500.00
Ethernet over copper	\$1,500.00
ADSL	\$299.00
SDSL	\$500.00
VDSL	---
Channel T1	\$500.00
Dynamic Integrated T1	\$999.00
Equipment Installation	\$300.00
Toll-Free Service - AQUIZATION	\$75.00

Dedicated Service

Move of Service	\$500.00
Add to Service	\$500.00
Change to existing Service Configuration	\$1000.00
Return Check Charge	\$25.00
Payphone Surcharge	\$0.56
Invoice Reprints:	Min. Max.
2—4 pages	\$0.00 \$10.00
5—19 pages	\$0.00 \$15.00
20+ pages	\$0.00 \$20.00
Service Fee	\$0.00 \$30.00

Reconnection Fee – per BTN	Switched	\$79.00
	Dedicated	\$150.00

Emergency Call Forwarding \$99.00 per line

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Cut Over Fees:

Cutovers that are aborted because end user personnel are unavailable and less than 24 hours of that unavailability is given will be charged to customer in an amount up to **\$500.00** depending on the type of service cut over and regardless of third party responsibility for failure to execute the cut-over.

Failure to join the conference bridge for a scheduled cut-over without prior notice will result in a charge to customer of up to **\$750.00** depending on the type of service.

Early Termination:

Upon cancellation or early termination of a service, customer will owe the MMF from the Service Agreement or the Monthly Reoccurring Charge for the product being disconnected early; multiplied by the number of months remaining in the contract term.

Trouble Isolation Charge: \$150.00

Primary Interexchange Carrier Change Charge \$6.00

Enhanced E-911 Service Surcharge \$0.64

Regulatory Fee/Charges/Taxes

Per NHPUC or applicable law

INTRASTATE OPERATOR SERVICES

General

Intrastate calls may be completed or billed with live assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, calling card, and person-to-person. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

A. Collect Calls

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling card or third party number. In the case of a collect call to a pay telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

B. Third Number Billing

This option allows a call to be billed to a telephone number identified with a station other than the calling or called one. Charges to be billed to a third number are subject to verification by the Company that they will be accepted by the third number, prior to the completion of the call. Other efforts may be undertaken subsequently by the Company, as necessary, to determine responsibility for payment of such calls.

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C. Person-to-Person Calls

An operator will complete the call and billing arrangements. The call may be billed to the originating telephone number, calling card, collect, or to a third number.

Intrastate Operator Service Rates

All operator assisted calls are subject to operator surcharges. These charges apply on a per call basis. Operator surcharges are the same for all Rate Periods. The Operator Dialing (0-) Surcharge applies, in addition to other applicable surcharges, when the User requests that the operator dial the destination telephone number.

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